I'm not robot
reCAPTCHA
Continue

After hours call answering service

Whether you're developing a disaster readiness plan for a large company or simply trying to field work-related messages while you're on vacation or a business trip, there's probably an answering-service provider with the services to meet your needs. You'll find that while some companies provide a wide variety of phone answering services, including Internet answering services, others specialize in a specific type of answer service.A list of answering services and call centers shows the diversity of services these companies provide:Americall -- Provides inbound and outbound call center service, order taking, customer service, class and seminar registration, Remote Receptionist answering services (24/7 support for medical professionals, heating and cooling contractors, government agencies and others) and Web-enabled customer support.AnswerConnect.com -- Offers 24/7 national answering service, local answering services, business answering (live message taking, online order taking service dispatching, paging and live call transfers) call center and voice mail services that deliver messages directly to the customer's e-mail box for indefinite storage.SuccessfulOffice.com -- Emphasizes virtual office services for home offices, including a dedicated toll-free number; customized call answering; electronic faxing; instant notification of messages by e-mail, pager or fax; dedicated staff members; and sales support, appointment setting and order taking.AnswerLive.com -- Provides live answering service, interactive voice mail, flexible message delivery (via phone, e-mail, Web site, fax, pager or BlackBerry), inbound telesales and outbound calling services using bilingual Spanish-English speaking staff and virtually disaster-proof technology.VoiceNation -- Offers a toll-free or local business number answered by a live professional who can take messages, enter data into a Web form or forward calls. Services can be combined with voice mail, e-mail and electronic fax.1-800-We-Answer -- Provides live answering plus call center services from order taking to voice mail to customer service. Also offers a health telephone call center, emergency recovery and contingency, and virtual office services.Specialty Answering Service -- This is a nationwide network of industry-specific call centers with operators trained to handle each industry's needs. Among the industries are medical, limousines, funeral homes, locksmiths and more.MyAnswering -- Provides live phone answering with Web services that include making messages available on a Web site in real time. Among other services are appointment setting, virtual office assistant, secretarial and voice-mail services, and medical answering.[source: Global-CallCenter]These companies only reflect a small portion of the answering service providers available. The Association of TeleServices International, an international trade organization for teleservices providers, provides an extensive listing through its Connections magazine.ATSI recommends that you carefully check out an answering service provider before you sign a contract. You can click "Find a Member" on ATSI's Web site to see a list of member companies. Be sure to also check with the Better Business Bureau for unresolved complaints against the company. Choose a company with a track record in the business and relatively low operator turnover. And ask for names of satisfied customers that you can contact to learn about their experience.Answering services can be a tremendous help, but if you're not careful, you may have problems with them. Find out how you can prevent that on the next page. If you try to make a long distance call without a long distance provider, one of two things will happen---you won't be able to get through or you will face per-minute charges of several dollars. Fortunately, there are ways that you can get around these issues and make the calls that you need to make. Depending on your available resources, calling long distance can cost little or no money. Use a dial-around service. When you make a normal long distance telephone call, the call is routed from your local phone company to the long distance service, who transmits it to the recipient's phone. You can bypass this by using a dial-around service, or a 10-10 number. By calling 10-10-and a three-digit number before you dial, you can choose the company that routes your call. Purchase a prepaid phone card. With a prepaid card, you pay money up front, and the company deducts a per-minute amount for every call that you make. This can be a good option for international calls, but watch out for the connection fee, especially if you only make short phone calls. Try a VoIP service. Voice over Internet Protocol, or VoIP, is a technology that allows you to make phone calls through your computer. It converts between digital and analog signals, meaning that you can call between computers or call from a computer to a regular phone. If the other person also has a VoIP service, your phone call may be free. Tips If you make regular long distance phone calls, it will be cheaper to get a long distance service. Warnings With all of these options, make sure that you look out for hidden fees, such as connection costs or high per-minute charges. Also, you should pay attention to what counts as a minute--some companies round off every 10, 20, 30 or 60 seconds. 1 Clients Workplace Safety and Insurance Board Notable Project TELUS International provided custom development services for a workplace safety and insurance board. They built a healthcare billing system, handling end-to-end development. The solution is used by over 30,000 healthcare institutions and decreased payment processing time. "What sets them apart is the balance of both value of the functionalities they’ve brought on board together with their ability to connect and build a platform that was scalable to adapt to the e-health landscape." –Manager of Program Effectiveness, Workplace Safety and Insurance Board Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 2 Clients Google Cisco Mindbody Zendesk Notable Project Helpware delivers customer support services for a beauty, wellness, and lifestyle products company. The team handles incoming support ticket requests, tracks product defect data, and notifies relevant team members about necessary customer experience improvements. Frequent communication and rapid problem resolution have fostered a seamless engagement. "Their passion, integrity, and eagerness are infectious, and they’ve helped us build out a team with processes and roles." – Customer Experience Manager, Consumer Goods Company 3 Clients The App Solutions Gita Jewelry StudentShare Notable Project Wow24-7 worked with this SaaS platform to provide outsourced support and lead qualification. Wow24-7 answers the phone, chat, and email communications from customers all day, every day. They even look for ways to help with lead generation for outbound calls. "Before our partnership with Wow24-7, we had no phones open for 16 of the 24 hours in a day. Now, we have 24/7 coverage." –Marketing Manager, SaaS Platform 4 Clients UCLA Verizon Bank of America Notable Project AnswerConnect provides security-oriented customer support for an IT Services firm in Florida. The client needed a provider that could handle both high volume and sophisticated customer issues, as well as save them money on operations. AnswerConnect provides contract-based consistent support, and has helped the client focus on their internal management and growth. "They have the ability to handle a high capacity of work. I save an estimate of 40% of time and money." — CEO, IT Firm 5 Notable Project Moneypenny provides 24-hour customer support for a hospitality agency to help with after-hours services. Their team works around the clock to answer customers' questions. Their work improved the agency's customer service and generated new leads. " We have shown a great increase of customer clientele since hiring this company." — Senior Manager, Hospitality Firm 6 Clients METRO WIZZ AIR Yves Rocher Ukrainian International Airlines (UIA) Notable Project An IT marketing agency hired Simply Contact to build a customer support team of dedicated agents who cover live chat requests, emails, and inbound calls. Simply Contact also provided a team on short notice when the agency required an outbound call center for a limited period of time. They now provide support in English and Spanish languages, 24/7. Because of the engagement, the agency saw an improvement in customer satisfaction. "I find impressive their ability to adapt to the project requirements. Also, they were able to start quickly." - Founder & CEO, IT Marketing Agency 7 Notable Project Arise handles the outbound marketing, consisting mainly of calling services for a business manufacturing company that was looking for the right company to improve their business processes. "They are helpful...It's been a very good experience." — Sales Manager, Manufacturing Company 8 Birkenhead United Kingdom Clients Liverpool FC The Health Lottery Argos Plusnet Notable Project The Contact Company established a scalable 24/7 customer service center to accommodate a television platform's growing customer needs. The team offers sales and technical support through a variety of channels including email, phone, social media, live chat, and web forums. The client spoke highly of the team's core values and their influence on their work. “Their positive company culture is undoubtedly their greatest strength. Despite being an outsourced vendor, they are dedicated to our goal of maximum customer satisfaction.” –Operations Director, Entertainment Platform 9 Clients Sogro Coppertino, Inc. Petcube Macphun Notable Project SupportYourApp worked with this software development company to assist with technical customer support. Their wide range of service entails taking charge of all general, pre-sales, and technical questions about the client's Windows and Mac software products. "Our website is featured on Shopper Approved, where around 85% of feedback is more than satisfied with support." – Marketing Director, Software Development Company 10 Clients eKomi Ltd OneLook NectarDesk Notable Project LimTC partnered with a plagiarism checking software to assist them with SDR services. They provided the client with market strategy, which improved lead rates by over 400% and a customer success rate of 98%. “They integrated directly into our business model and made the entire process seamless. I loved the fact that they are a local company and would come and work from our office to make us feel like a single team/unit on the same mission.” –– Head Of SDR, Plagiarism Checking Software 11 Clients Liberty National New Visions for Public Schools Upright Solutions Viabox Notable Project MoveUp Solutions assisted a safety education company with business management and web development efforts. In addition to this work, they advised the client to globally expand. Following their guidance, the company was able to conduct Occupational Safety and Health Administration (OSHA) training in China and audits in U.S. facilities owned by Japanese firms. “Their command of English and knowledge of web design were excellent. I would use them again.” — Partner, Safety Firm 12 Basingstoke United Kingdom Clients FlatFeeLandlord The Spencer Law Firm Kaye Stern Properties Notable Project ReceptionHQ provides answering services for a retail organization in the United States. The client wanted a robust set of tools to enable call direction and processing after an initial greeting, and ReceptionHQ exceeded their standard. Their performance helped the client resolve service issues in a quicker and more efficient manner. "It has performed every duty exactly as we needed it to. It is a modern tool for helping business calling needs." — Administrative Director, Retail Firm 13 Clients Zenith Berkshire Community Foundation Knight Frank Volkswagen Notable Project Verbatim Virtual Receptionists provided overflow call answering services to an IT outsourcing provider. They provided coverage as needed and logged the calls on the client’s CRM system. Verbatim Virtual Receptionists’ involvement was crucial to the client’s business and saved them a lot of time. “Having a reliable service to answer the overflow calls is vital to our business. It also helps to filter out unwanted calls and saves our staff a lot of time.” – Managing Director, IT Outsourcing Provider 14 Notable Project Mindy Support offered their expertise to a marketing group that needed to engage with B2B companies through sources like LinkedIn. They provided cost-effect support to engage in business development for the client. “It’s very effective. We make great use of communications technology to bridge the time and distance gap. Their effective use of technology to make the time distance entirely irrelevant.” – Owner, Marketing Group 15 Clients Acronis Edenred Mastercard Notable Project Mercatus ran a digital awareness campaign for a computer software company that needed to generate leads. Thanks to their efforts, the client was able to have many meetings with potential clients even during the Covid-19 pandemic. "...it was easy to select them as a provider." – Chief Digital Officer, Computer Software Company 16 Answering service Global Bilgi was established in 2008. Their midsize team is in Kyiv, Ukraine and Dnipro, Ukraine. Their services include voice services, non-voice bpo/back office services, CRM consulting and SI, HR services, and more. Notable Project Global Bilgi provides BPO services for a telecommunications company. The team conducts telesales and customer service, handling incoming calls and creating new business processes from scratch. "They are a company that rapidly adopts innovations, which is important for the booming market in Ukraine." 17 Customer Umbrella is a non-voice bpo/back office services and call center service in Varna, Bulgaria. The midsize firm was launched in 2010. Their team offers non-voice bpo/back office services and voice services. 18 Clients Santander Bank TravelPlanet.pl Jeronimo Martins Poland Notable Project KODA Bots developed an automated chatbot for a computer shop. The bot was designed in order to streamline workflows for the company in regard to customer support, providing customers with updates on their orders and carry out marketing functions too like recommending certain products to users. The company has reported an improvement in workflow and daily communication with customers. "We've never had any communication problems with KODA Bots. The company has always been open to cooperate. We managed to successfully implement our project and we’re still working on it together, which proves how effective our cooperation is." - Project Manager, Computer Store 19 Clients Cross Country Movers Merchant Chimp InfoNetworks Notable Project Morph works with a credit card processing company to provide ongoing customer service support. Their work has made the client's workflow more efficient. "They perform well and offer their services at an affordable price." – President & CEO, Credit Card Tech Company 20 Clients MyCheck Loginn Cyber-Duck Notable Project Aidey provided call center services for a fintech company. Aidey handled the customer support needs of the company so that they could serve a larger number of clients. The company’s service capacity has increased as a result. “The setup of the team took less than a month so I think that’s quite good.” - COO, Fintech Company 21 Notable Project Intellink provided data annotation services for a business intelligence solution provider. They annotated data comparing spatial images from space and localized information about environmental pollution. The work met expectations and was well-received by the partner. "They delivered what they promised." –CEO, Business Intelligence Solution Provider 22 WHITE SEAL is a telephone answering service launched in 2017. The small team specializes in voice services, non-voice bpo/back office services, and business consulting. The company is based in Cluj-Napoca, Romania. 23 Clients App Sapiens Go Gloucestershire Communications Fourwards at Ashfields Notable Project Paragon Sales Solutions provided telecommunication sales services for a property inspection company. The company wanted to improve sales without having to hire more talent. The company has since been able to work with a new client each week. “They’re really great for small businesses and their pricing is transparent.” - CEO, Property Inspection Company 24 Sarajevo Bosnia and Herzegovina Clients Pets and People Portraits WallsPhoto Mons Jahorina Apartments Notable Project EGA Connect provided IT support and consultation services for a cruise line. They handled the partner's software as well as 24/7 troubleshooting efforts and support. They were consistently available and responsive and successfully met the partner's needs. "They were flexible and accommodating, going to different cruise ships as needed. Their team provided excellent service." –Former Photography Services Consultant, Cruise Line 25 Kirton in Lindsey United Kingdom Answering service company Anserve was founded in 1995. Their small team is located in Kirton in Lindsey, United Kingdom and focuses on voice services. Notable Project Anserve provides customer service support for a heating oil supplier. The team takes calls after the client's opening hours and resolves the caller's questions or issues. They also pass important messages. "They’ve been excellent throughout all these years." 27 Firstsource Solutions is a large call center company headquartered in London , United Kingdom; Louisville, Kentucky; Mumbai, India and Muntinlupa City, Philippines. The team offers voice services, non-voice bpo/back office services, finance & accounting outsourcing (FAO), and business consulting. 28 Birmingham United Kingdom Clients Countrywide Mills & Reeve Marco’s Notable Project Virtalent provided administrative assistance to a consulting company. The client’s business was growing, but their administrative processes could not keep up with their growth. Additionally, the client needed support with reporting, hiring, invoicing, and consultant on and off-boarding.Since working with the company, the client has a reduced admin burden and has been able to focus more on work. 29 30 Integreon is a legal services company founded in 1998. Their headquarters is in New York, with multiple offices worldwide in Mumbai, India, Beijing, China, Johannesburg, South Africa, Makati, Philippines and London. Their team of over 1,000 employees offers non-voice BPO/back office services, voice services, and transcription. They primarily work with clients in the financial, business, and legal industries. Clients Microsoft Cognizant Technology Solutions Notable Project Integreon helped a global financial services firm to comply with new regulatory requirements. They led the adoption and implementation of new data visualization tools. This reduced the time and resources spent on the client. Page 2 31 MAX & FUTURE KFT. Is a call center service headquartered in Budapest, Hungary. They offer voice services, accounting, and public relations and were established in 1998. Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 32 Established in 2004, SupportSave is a call center. Based in Walnut, California; Cebu City, Philippines and București, Romania, their large team provides voice services. 33 AlldayPA, an answering service company, is based in Salford, United Kingdom. The midsize agency was launched in 1999. Their services include voice services and non-voice bpo/back office services. 34 Call center AstraQom Romania is headquartered in Eindhoven, Netherlands. The midsize team provides voice services, CRM consulting and SI, and IT managed services and was launched in 2008. 35 Call center Forte-IT was founded in 1994. They are located in Moskva, Russia and have a midsize team. Forte-IT provides voice services. 36 Hudson House is a telephone answering service. They are headquartered in Edinburgh , United Kingdom and have a small team. Their team provides voice services and non-voice bpo/back office services. 37 Launched in 1988, 1Call Direct is a phone answering service. They are in Glasgow , United Kingdom; Motherwell, United Kingdom and Kilmarnock, United Kingdom and have a midsize team. The company provides voice services. 38 Dunbartonshire United Kingdom Virtual VIP Ltd, an answering service company, is located in Dunbartonshire, United Kingdom. The small company was founded in 2011. Their team focuses on voice services. 39 BPO Recruit is a call center. The small London , United Kingdom-based agency was founded in 2009. Their services include voice services. 40 Based in London, United Kingdom, NoMissedCalls is a midsize answering service company. The team focuses on voice services. 41 CityCallCenter ApS is a small non-voice bpo/back office services and phone answering service. The København, Denmark-based company was launched in 2002. Their team focuses on non-voice bpo/back office services and voice services. 42 Nottingham United Kingdom Phone answering service Answer4u is located in Nottingham , United Kingdom. The agency provides voice services and non-voice bpo/back office services and is midsize.The agency was founded in 2004. 43 The Answer Centre, a call center company, was established in 2000. Their midsize team is in Wokingham , United Kingdom and Edinburgh, United Kingdom and provides voice services and non-voice bpo/back office services. 44 Call center Forsell was founded in 2014. They are in Warszawa, Poland and have a midsize team. Forsell provides voice services. 45 TeleMeteor Kft. is a small answering service company located in Budapest, Hungary. Launched in 1999, the team specializes in voice services. 46 Connect First is a small Kirkcaldy , United Kingdom-based call center service. The team focuses on voice services and non-voice bpo/back office services. 47 Zoom Answer Call is a call center service. The small Cambridge , United Kingdom-based company was launched in 1999. Their team specializes in voice services. 48 LBPO , a midsize non-voice bpo/back office services and answering service company, is located in Warszawa, Poland. The team offers non-voice bpo/back office services and voice services. 49 Milton Keynes United Kingdom Non-voice bpo/back office services and answering service company Konecta was launched in 1999. Their large team is located in Milton Keynes, United Kingdom. Their services include non-voice bpo/back office services and voice services. 50 MightyCall, a non-voice bpo/back office services and telephone answering service, was launched in 1999. The midsize team provides non-voice bpo/back office services and voice services. The firm is based in Moskva, Russia. 51 Time Assistant is a non-voice bpo/back office services and call center service founded in 2010. The small team offers non-voice bpo/back office services and voice services. The agency is headquartered in Glasgow, United Kingdom. 52 Alac Etoile is a non-voice bpo/back office services and phone answering service established in 1981. Located in Paris, France, their small team focuses on non-voice bpo/back office services and voice services. 53 Turbino Serviced Offices is a non-voice bpo/back office services and phone answering service. Their small team is in København, Denmark. Their services include non-voice bpo/back office services and voice services. 54 Astracom Hungary is a call center founded in 2008. The midsize team focuses on voice services and CRM consulting and SI. The firm is in Eindhoven, Netherlands. 55 CALLgest is a call center company. Their midsize team is headquartered in Barcelona, Spain. Their services include voice services. 56 Thulium is a telephone answering service. Established in 2006, the midsize firm is in Kraków, Poland. Their team focuses on voice services and e-commerce development. 57 Pocket Receptionist is a midsize answering service. Headquartered in Lowestoft , United Kingdom, the company was founded in 2016. Their services include voice services. 58 Clients 59 CCA International is a , United Kingdom-based call center. The large firm was launched in 1994. Their services include voice services and non-voice bpo/back office services. 60 Call center The Contact Service was established in 2014. Based in Beograd, Serbia, their midsize team offers voice services, non-voice bpo/back office services, finance & accounting outsourcing (FAO), and content marketing. Page 3 61 In Cluj-Napoca, Romania, Reashore is a non-voice bpo/back office services and answering service. The agency focuses on non-voice bpo/back office services and voice services and is midsize.The agency was launched in 2015. Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 62 Euroanswer is a non-voice bpo/back office services company located in București, Romania. The midsize team focuses on non-voice bpo/back office services, voice services, and IT managed services. The agency was established in 2004. 63 Dualco , a midsize answering service, is based in Warszawa, Poland. Their services include voice services. 64 Dunfermline United Kingdom JH Virtual Assistant, a non-voice bpo/back office services company, was established in 2013. In Dunfermline, United Kingdom, their small team offers non-voice bpo/back office services and voice services. 65 Runway is a Rīga, Latvia-based answering service. The midsize team provides voice services, HR services, and non-voice bpo/back office services and was founded in 2003. 66 EVE.calls is a telephone answering service. Their small team is in Moskva, Russia. The agency provides voice services. 67 Pa4you is a call center company launched in 2004. The agency provides voice services and has a small team. The agency is in Cheshire, United Kingdom. 68 Phoenix 24-7 is a call center. They are headquartered in Aberdeen , United Kingdom and have a small team. Their services include voice services. 69 Cloudsecretary is a small call center company located in Mainz, Germany. Their services include voice services and non-voice bpo/back office services. 70 Photel is a small answering service headquartered in Budapest, Hungary. Their services include voice services. 71 Borough Green United Kingdom Phone answering service Clearanswer is headquartered in Borough Green, United Kingdom. Established in 1998, the midsize team offers voice services and non-voice bpo/back office services. 72 Business Telephony GC is an IT managed services company. Their small team is in Saint Petersburg, Russia and focuses on IT managed services and voice services. The company was established in 2005. 73 Kontaktikeskus is a Kesklinna, Estonia-based phone answering service. They offer voice services and were launched in 2009. 74 Established in 2008, Graf Call Center is an answering service company. Their midsize team is located in Chervonohrad, Ukraine. Their services include voice services and non-voice bpo/back office services. 75 UK Virtual Services is a non-voice bpo/back office services and phone answering service. Their small team is headquartered in Cheshire, United Kingdom. Their team focuses on non-voice bpo/back office services and voice services. 76 In London, United Kingdom; Napoli, Italy and Tirana, Albania, FIBER Group is a telephone answering service. The company offers voice services, HR services, non-voice bpo/back office services, custom software development, and more and is midsize.The company was established in 2011. 77 ELICOM Call Center is a call center. Their midsize team is located in București, Romania. The company provides voice services, CRM consulting and SI, and marketing strategy. 78 Located in Aalestrup, Denmark, Culture Closers, ApS is a call center. The small team provides voice services and was founded in 2019. 79 Best-Call is an answering service company. Their small team is based in București, Romania. Their services include voice services. 80 CALLCARE is a midsize call center service launched in 1998. Their services include voice services and non-voice bpo/back office services. The company is based in London, United Kingdom. 81 VivaCALL is a midsize answering service company located in București, Romania. The team offers voice services and non-voice bpo/back office services. 82 Interswitch BV, a call center, was established in 1980. The small team provides voice services and non-voice bpo/back office services. The firm is located in Amsterdam, Netherlands. 83 Headquartered in Boston, Massachusetts and Leicester, United Kingdom, CloudCall is a HR agency. The midsize team specializes in HR services, voice services, cloud consulting & SI, and CRM consulting and SI and was founded in 1999. 84 Headquartered in Sheffield, United Kingdom, Ant Marketing is a midsize call center service. They offer voice services and were established in 1989. 85 Answering service company Valoris Center is in București, Romania. The company provides voice services, non-voice bpo/back office services, and CRM consulting and SI and is midsize.The company was established in 2006. 86 Voice Marketing Ltd, a telephone answering service, is based in Sheffield, United Kingdom. The midsize team specializes in voice services and was launched in 2006. 87 Call center AppTel Kft. Is based in Budapest, Hungary. The small team focuses on voice services and was founded in 2009. 88 Portchester United Kingdom Ultracomms is a telephone answering service in Portchester, United Kingdom. Founded in 2004, the small team offers voice services. 89 UK CPM, a non-voice bpo/back office services company, was established in 1936. Their large team is based in , United Kingdom and offers non-voice bpo/back office services, voice services, branding, digital strategy, and more. 90 Status Contact Centres is a small Stretford, United Kingdom-based telephone answering service. Their services include voice services. Page 4 91 Sutton Coldfield United Kingdom Answering service company MPL Contact was launched in 1994. The agency offers voice services and non-voice bpo/back office services and has a midsize team. Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 92 BeWo Callcenter is a call center established in 2005. Their small team is located in Bremen, Germany and offers voice services. 93 OpenContact is a Norwich, United Kingdom-based answering service. The company offers voice services and non-voice bpo/back office services and is midsize.The company was launched in 2000. 94 Első Hazai Adatkezelő Ltd., a small answering service, is headquartered in Budapest, Hungary. The team provides voice services and non-voice bpo/back office services. 95 Phone answering service ServiceCall is in Bremen, Germany. The small team focuses on voice services. The firm was founded in 1999. 96 Blueumbrella, a non-voice bpo/back office services company, was founded in 2001. The small London , United Kingdom-based team offers non-voice bpo/back office services, accounting, and voice services. 97 Salterforth United Kingdom North Star Direct is an answering service. They are based in Salterforth, United Kingdom and have a small team. Their services include voice services and non-voice bpo/back office services. The company was established in 2007. 98 Connect Communications Services Ltd is a call center. They are headquartered in Roslin, United Kingdom and have a small team. Their services include voice services. 99 Telephone answering service BUKIT BPO is headquartered in Málaga, Spain. Launched in 2014, the midsize team offers voice services, non-voice bpo/back office services, and commercial property management. 100 Willesborough United Kingdom Orbital Response, an answering service, was established in 1972. The agency focuses on voice services, non-voice bpo/back office services, and email marketing and has a midsize team. 101 Pontica Solutions, a non-voice bpo/back office services and answering service company, was founded in 2015. Their midsize team is based in Sofia, Bulgaria and focuses on non-voice bpo/back office services and voice services. 102 Call center company Valeur A/S was established in 1992. The company provides voice services and non-voice bpo/back office services and has a small team. The company is based in Viby J, Denmark. 103 Southend-on-sea United Kingdom Call center Ventrica was founded in 2010. They are located in Southend-on-sea, United Kingdom and have a midsize team. Ventrica focuses on voice services, HR services, and non-voice bpo/back office services. 104 EnergeticHub is a midsize telephone answering service based in Kyiv, Ukraine and Berlin, Germany. They focus on voice services, IT managed services, and non-voice bpo/back office services and were founded in 2020. 105 CheckIdent, a call center, was founded in 1992. The agency focuses on voice services and has a small team. 106 East Yorkshire United Kingdom KC Contact Centres, an answering service, was founded in 1999. The company offers voice services and non-voice bpo/back office services and has a midsize team. 107 Borehamwood United Kingdom JAM is a call center service. Their midsize team is located in Borehamwood , United Kingdom. The firm focuses on voice services. The firm was launched in 1977. 108 Comdata Czech is a non-voice bpo/back office services and phone answering service. Their midsize team is located in Prague, Czech Republic. The firm specializes in non-voice bpo/back office services and voice services. 109 Founded in 1995, CSC Telecom is an answering service. In Tallinn, Estonia, their small team provides voice services. 110 TENIOS GmbH is a Köln, Germany-based call center. The small team provides voice services. The firm was established in 2001. 111 TelTel, a phone answering service, was founded in 2009. Their small team is located in Rīga, Latvia. The firm focuses on voice services, non-voice bpo/back office services, other IT consulting and SI, CRM consulting and SI, and more. 112 The ContactPeople is a midsize telephone answering service. They offer voice services, non-voice bpo/back office services, and HR services and were founded in 1992. 113 Covent Garden United Kingdom Call center NextCall is located in Covent Garden, United Kingdom. The midsize team focuses on voice services. The agency was launched in 2015. 114 Stockton-on-Tees United Kingdom Lemon Business Solutions is a telephone answering service. Their small team is located in Stockton-on-Tees , United Kingdom. The agency provides voice services and non-voice bpo/back office services. 115 IBT, a midsize phone answering service, is based in Dubai, United Arab Emirates; Abu Dhabi, United Arab Emirates; الدوحة, Qatar and Ahmedabad, India. They offer voice services, IT managed services, IT staff augmentation, HR services, and more and were launched in 2009. 116 Headquartered in Roma, Italy, Youtility Center Srl is a phone answering service. The small firm was founded in 2005. Their services include voice services. 117 UK Call Centre, a telephone answering service, was founded in 1993. The agency offers voice services and non-voice bpo/back office services and has a small team. The agency is located in Chester , United Kingdom. 118 Melton Mowbray United Kingdom Established in 1992, Hallmark Consumer Services is a small non-voice bpo/back office services and answering service company headquartered in Melton Mowbray, United Kingdom. Their services include non-voice bpo/back office services and voice services. 119 Angel Call Handling is a small Picket Piece, United Kingdom-based answering service company. The team focuses on voice services and non-voice bpo/back office services. 120 Wath upon Dearne United Kingdom IT managed services company Capita Customer Mgt was founded in 1984. Their large team is based in Wath upon Dearne, United Kingdom; Leeds , United Kingdom and Leeds , United Kingdom. Capita Customer Mgt focuses on accounting, voice services, digital strategy, IT managed services, and more. Page 5 121 Small telephone answering service Affinity, is based in London, United Kingdom. Their services include voice services. Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 122 Phone answering service Infoassist AE is in Athina, Greece. The small firm was established in 2001. Their team focuses on voice services and business consulting. 123 Small phone answering service Contact Sales, is based in Kraków, Poland. Their services include voice services and marketing strategy. 124 Launched in 2010, SIMETRIX SOLUTIONS is an answering service company. The agency provides voice services and custom software development and has a midsize team. The agency is headquartered in Tirana, Albania and Durrës, Albania. 125 Call center service Quality Communications was established in 2016. Their small team is located in Leipzig, Germany and offers voice services. 126 Balsall Common United Kingdom Call Center Solutions is a call center company launched in 2017. They are based in Balsall Common, United Kingdom and have a small team. Their services include voice services and non-voice bpo/back office services. 127 Launched in 2008, Zinc Group LTD is a HR agency. The small team offers HR services, non-voice bpo/back office services, voice services, and other IT consulting and SI. The company is in Glasgow, United Kingdom and Stratford Upon Avon, United Kingdom. 128 Computer Call is an answering service. Their small team is based in Hounslow , United Kingdom. Their team specializes in voice services. 129 In Budapest, Hungary, HRM Center Kft. Is a phone answering service. The small agency was established in 2006. Their team focuses on voice services. 130 Belfast City, Northern Ireland United Kingdom GCM is a call center company. In Belfast City, Northern Ireland, United Kingdom, their small team provides voice services and non-voice bpo/back office services. The agency was launched in 2016. 131 Small phone answering service DVS, is located in Hastings, United Kingdom. They focus on voice services and were founded in 2001. 132 MARS Marketing, a small telephone answering service, is based in Marseille, France. They specialize in voice services, non-voice bpo/back office services, and digital strategy and were launched in 1996. 133 Roheline Laine Green Wave is a Tallinn, Estonia-based call center company. The small team provides voice services. The agency was launched in 2002. 134 Go-centric Limited is a midsize call center. Established in 1996, the team provides voice services, non-voice bpo/back office services, business consulting, custom software development, and more. The firm is located in Glasgow, United Kingdom. 135 Peterborough United Kingdom Totally Inbound is a small call center located in Peterborough, United Kingdom. They offer voice services and were established in 1993. 136 Contact Center Outsourcing is a telephone answering service. Their small team is in Kraków, Poland. Their services include voice services. 137 Headquartered in Kraków, Poland, Smart Call is a small call center company. The team focuses on voice services and non-voice bpo/back office services. 138 ExpertMedia, an accounting company, was established in 1996. The company focuses on accounting, advertising, voice services, commercial financing, funding, & investment, and more and has a midsize team. The company is located in Ghent, Belgium and Gent, Belgium. 139 Simon & Focken Bremen, a non-voice bpo/back office services and call center service, was launched in 1994. Their small team is in Bremen, Germany. The company specializes in non-voice bpo/back office services and voice services. 140 Telephone answering service euPHONE LINE Kft. Was established in 2007. The small team offers voice services, HR services, and accounting. The agency is headquartered in Budapest, Hungary. 141 Welcome Online AB is a small telephone answering service. In Gothenburg, Sweden, the company was launched in 2014. Their services include voice services. 142 Launched in 2018, Transylvania Database Center is an IT managed services company. The agency provides IT managed services, voice services, and custom software development and has a small team. The agency is in Cluj-Napoca, Romania. 143 Impact Call Center, a small call center, is in Romsey , United Kingdom. The team specializes in voice services and non-voice bpo/back office services. 144 E-Satisfaction, a call center, is in Limonest, France. The small firm was launched in 2012. Their team offers voice services, non-voice bpo/back office services, and digital strategy. 145 Office Link is an answering service launched in 1994. The company offers voice services and non-voice bpo/back office services and has a small team. 146 IP Callcenters is a phone answering service. The Tallinn, Estonia-based firm was established in 2002. The small team provides voice services and other digital marketing. 147 Star Virtual Office is a call center founded in 2008. The company provides voice services and has a small team. The company is based in Ringstead, United Kingdom. 148 InfraWeb MSP is an answering service located in București, Romania. The small team specializes in voice services. The agency was established in 2018. 149 Numero Blu Servizi S.p.A., an answering service, is in Roma, Italy. The midsize company was launched in 1993. Their team offers voice services, non-voice bpo/back office services, and market research. 150 South Queensferry United Kingdom Aquarius is a call center. They are in South Queensferry , United Kingdom and have a small team. Their services include voice services and non-voice bpo/back office services. Page 6 151 Tolksdorf Communication, a non-voice bpo/back office services company, was founded in 1998. Their midsize team is located in Erkelenz, Germany and provides non-voice bpo/back office services, voice services, and business consulting. Based on your budget, timeline, and specifications we can help you build a shortlist of companies that perfectly matches your project needs. Schedule a free consultation with a Manifest Analyst. 152 Paperclip Admin is a call center company. They are based in Dronfield, United Kingdom and have a small team. Their services include voice services and transcription. 153 Granby is a midsize non-voice bpo/back office services company. Founded in 1999, the team provides non-voice bpo/back office services, voice services, digital strategy, and IT managed services. The firm is in Blackburn, United Kingdom. 154 Northamptonshire United Kingdom BCC is a telephone answering service. Their midsize team is headquartered in Northamptonshire, United Kingdom. The company focuses on voice services and business consulting. The company was founded in 1989. 155 Call center company Rabbit & Pork is headquartered in London, United Kingdom. The company focuses on voice services, digital strategy, and other digital marketing and is midsize.The company was established in 2018. 156 OnlineMarket is a Kharkiv, Ukraine-based answering service company. The midsize team focuses on voice services and non-voice bpo/back office services. The company was founded in 2018. 157 Balsall Common United Kingdom Live IT Support is an IT managed services company. They provide IT managed services, non-voice bpo/back office services, and voice services and were launched in 2016. Their small team is in Balsall Common, United Kingdom. 158 AnswerMyPhone is a small phone answering service. They focus on voice services and were launched in 2010. 159 In Bremen, Germany, maXima Service is a non-voice bpo/back office services and answering service. They specialize in non-voice bpo/back office services and voice services and were launched in 2002. 160 North Walsham United Kingdom Origin Client Acquisition LTD is a North Walsham, United Kingdom-based call center. The firm specializes in voice services, non-voice bpo/back office services, other marketing, email marketing, and more and is small.The firm was founded in 2016. 161 Founded in 2020, lalallalalala is a non-voice bpo/back office services company. Their midsize team is based in Beograd, Serbia. Their team focuses on non-voice bpo/back office services, voice services, HR services, finance & accounting outsourcing (FAO), and more. 162 Established in 2006, Préposé is a non-voice bpo/back office services and phone answering service. The agency focuses on non-voice bpo/back office services and voice services and has a small team. The agency is based in Marseille, France. 163 Call center company CapCall is located in Ramsey, United Kingdom. The small team provides voice services and non-voice bpo/back office services and was founded in 2013. 164 RSVP is a non-voice bpo/back office services company. Their small team is located in London, United Kingdom. Their services include non-voice bpo/back office services, voice services, and social media marketing. 165 BPO Services is a small non-voice bpo/back office services and answering service company headquartered in Vilnius, Lithuania. Their services include non-voice bpo/back office services and voice services. 166 H-Line Soft, a midsize non-voice bpo/back office services company, is based in Secunderabad, India; Fremont, California; Hamilton, Canada and Aberdeen , United Kingdom. The team focuses on non-voice bpo/back office services, HR services, and voice services. 167 Hanseatic dialog is a non-voice bpo/back office services and call center. Founded in 2006, the team specializes in non-voice bpo/back office services and voice services. Their small firm is Bremen, Germany-based. 168 Barnstaple United Kingdom Small non-voice bpo/back office services and answering service company PressPlayCalls, is in Barnstaple, United Kingdom. Their services include non-voice bpo/back office services and voice services. 169 Callsign Consulting Sverige AB is a call center company. They are located in Gothenburg, Sweden and have a small team. The agency provides voice services, corporate training, and marketing strategy. 170 Clyde Offices, a small non-voice bpo/back office services company, is based in Glasgow, United Kingdom. Launched in 2012, the team offers non-voice bpo/back office services and voice services. 171 Headquartered in London, United Kingdom and Ripon, United Kingdom, The Business Outsourcing Company is a non-voice bpo/back office services and call center. The small agency was established in 2013. Their services include non-voice bpo/back office services and voice services. 172 Abravo GmbH is a Germering, Germany-based non-voice bpo/back office services company. The small team focuses on non-voice bpo/back office services, voice services, and market research and was founded in 2002. 173 Bitech Company, a midsize non-voice bpo/back office services company, is based in București, Romania. They specialize in non-voice bpo/back office services, voice services, CRM consulting and SI, and IT managed services and were launched in 2000. 174 Based in Jagodina, Serbia, Almi Remote Assistant Services is a non-voice bpo/back office services and call center company. The small firm was launched in 2017. Their services include non-voice bpo/back office services and voice services. 175 FMS - Field Marketing + Sales Services is a branding firm headquartered in Leipzig, Germany. The small team specializes in branding, voice services, event marketing & planning, market research, and more and was launched in 1998. 176 Contacts & Services is a Beinasco, Italy-based non-voice bpo/back office services and phone answering service. The small team provides non-voice bpo/back office services and voice services. The company was established in 2008. 177 Non-voice bpo/back office services company Sky 2001 was founded in 2001. Their small team is in Torino, Italy and offers non-voice bpo/back office services and voice services. 178 Amamedis is a small telephone answering service located in Leipzig, Germany. They provide voice services, digital strategy, marketing strategy, social media marketing, and more and were established in 2019. 179 Established in 2003, Callwave is a call center service. They are located in Torino, Italy and have a small team. The firm offers voice services, non-voice bpo/back office services, market research, web development, and more. 180 East Kilbride United Kingdom Motivation Marketing is an East Kilbride, United Kingdom-based advertising company. The small team offers advertising, non-voice bpo/back office services, voice services, e-commerce development, and more. The agency was launched in 1991. Page 7 R